

A stylized landscape illustration featuring a winding river in shades of blue and teal, flowing through a valley. The river is bordered by sandy banks and surrounded by rolling hills and mountains in various shades of green, yellow, and pink. There are clusters of dark green evergreen trees and some smaller shrubs. In the foreground, there are large, smooth rocks in shades of grey and blue. The sky is a light, warm tone, featuring a large orange sun and two crescent moons in the upper right corner.

WELCOME

Beginning Therapy Together

Everything you need to know
before we start.

CHRISTINA GIFFIN
CHILD & FAMILY THERAPIST

Welcome to Play Therapy

A LETTER FOR PARENTS & CAREGIVERS

Dear Parent or Caregiver,

I'm so glad you're here.

I know how important it is to find the right kind of support for your child. This guide will help you understand what Play Therapy looks like in my office and how we work together as a team.

What Is Play Therapy

Play is how children naturally express themselves. In Play Therapy, children use toys, sandtray, art, stories, movement and imagination to share feelings and experiences that may be hard to put into words.

It's more than just "play." It's a safe and supportive relationship where your child can explore emotions, build confidence, and work through life's challenges in a way that feels natural to them.

My Approach

Child-centered, Relationship-focused, Non-coercive.

I meet each child where they are, at their own pace. I do not use coercive techniques, rewards, or behavior charts. Instead, I focus on building a trusting relationship where your child feels safe, understood, and free to be themselves.

Healing grows in connection, not compliance.

“

*Play is how
children grow.*

*Play is how
children heal.*

*Play is how
children learn
what they need
to know about
themselves and
the world.*

— VIOLET OAKLANDER



Therapeutic Approaches

I MAY DRAW FROM

I draw from several therapeutic approaches depending on your child or teen's needs. My work considers the emotional, physical, cognitive, relational, and spiritual dimensions of experience. I have completed all required certification coursework in the Violet Oaklander Model and Trauma-Focused Cognitive Behavioral Therapy (TF-CBT), as well as Levels 1 & 2 of Brainspotting.



01 Violet Oaklander Play Therapy

The Violet Oaklander Model is a Gestalt-based approach that helps children and teens develop greater awareness of their feelings, needs, and experiences. Using expressive tools such as sandtray, dollhouse, art, clay, figurines, and projection activities, young people can explore their inner and outer worlds in ways that feel natural and accessible.

This work can support emotional expression, communication, self-awareness, and relationships. I use a client-led, non-coercive approach that respects autonomy while prioritizing safety, trust, and the therapeutic relationship.



02 Trauma-Focused Cognitive Behavioral Therapy

TF-CBT is an evidence-based approach for children and teens who have experienced trauma, loss, or overwhelming life events. It helps young people build coping and emotional regulation skills while gradually and safely making sense of difficult experiences.

Caregivers are an important part of this approach, helping strengthen communication, connection, and support beyond the therapy room. I incorporate TF-CBT in a developmentally attuned and relational way, adapting the work to the individual child or teen.



03 Brainspotting

Brainspotting is a trauma-informed, body-based approach often described by the phrase, "Where you look affects how you feel." Using specific points in a client's visual field, Brainspotting can help access emotions and body-based experiences that may be difficult to reach through conversation alone.

The process is gentle and does not require a client to extensively talk about what happened. With children, I may use playful focal points such as decorated popsicle sticks or stuffed animals to make the process developmentally appropriate and engaging.

Practice Policies

My goal is to provide thoughtful, high-quality care while maintaining healthy professional boundaries that allow me to be fully present for every client.

01 Communication

Email and text messages are welcome for:

- Scheduling
- Brief updates
- Appointment changes

Clinical questions, parenting concerns, treatment recommendations, and progress updates are best discussed during a scheduled appointment or parent consultation.

02 Response Time

I respond to non-urgent messages during regular business hours. Messages received evenings, weekends, or holidays will be returned as soon as possible during business hours.



If you are experiencing an emergency, please call 911 or go to your nearest emergency room.

03 Parent Partnership

Parents and caregivers are an important part of the therapy process. Parent consultations may be scheduled whenever additional support, collaboration, or treatment planning is needed.

04 Cancellations

Please provide at least 24 hours' notice if you need to cancel or reschedule your appointment. Cancellations with less than 24 hours' notice or missed appointments may be subject to the full session fee.

This policy helps honor the time reserved for your child and allows me to offer that time to another family.

05 After Sessions

I generally do not provide a detailed summary after each session. Children and teens benefit from knowing therapy is a safe and private space.

If there is important information regarding your child's safety or treatment, I will always communicate that with you.

06 Referrals

If your needs extend beyond the scope of your child's individual therapy, I am happy to provide referrals for parent coaching, family therapy, couples therapy, or other specialized services.



Medi-Cal Clients

Services Outside of Session

Medi-Cal has specific guidelines for services that may be provided and billed as part of your child's treatment.

TO ENSURE SERVICES ARE PROVIDED IN ACCORDANCE WITH THESE REQUIREMENTS:

- Brief emails and texts are welcome for scheduling and important updates.
- Clinical concerns are best addressed during a scheduled therapy session or parent consultation.
- When clinically appropriate and covered by Medi-Cal, treatment may include collateral sessions, care coordination, treatment planning, or consultation with other professionals involved in your child's care.
- Services provided outside of sessions are documented and billed according to Medi-Cal and practice requirements.



You will not be charged separately for covered Medi-Cal clinical services.

If your family needs services that are not covered by Medi-Cal or fall outside the scope of your child's individual treatment, including family therapy when appropriate, I will discuss available options and referrals with you.



When I Must Share Information

There are a few situations where the law requires me to share information. These include situations in which I have a legal or ethical duty to help protect someone's safety.

- 01 Suspected child abuse or neglect
- 02 Abuse of an elder or dependent adult
- 03 Any concern that someone may seriously harm themselves
- 04 Any concern that someone may seriously harm another person
- 05 Court orders requiring disclosure
- 06 Other situations required by California law

Whenever possible, I will discuss the need to share information before doing so. If an emergency makes that impossible, I will act to help keep everyone safe.



Seeing Each Other Outside the Office

Protecting your privacy extends beyond the therapy office.

If we happen to see each other in public:

- I will not approach you.
- I will not say hello first.
- I will not acknowledge that I know you unless you choose to approach me.

This helps protect your confidentiality.

If you choose to say hello, I will gladly respond. If you introduce me to family or friends, you are welcome to introduce me simply by my first name or however feels comfortable to you. You are never expected to explain how you know me.



Technology & Note-Taking

During most sessions I use a secure electronic note-taking application.

The application:

- does not record audio,
- does not record video,
- does not create a recording of our conversation,
- is HIPAA compliant,
- is used only to assist with clinical documentation.

My goal is to remain fully present during sessions while keeping accurate records that support your care.



Emergencies

I do not provide 24-hour crisis services.



Call **911** if there is immediate danger.



Contact **988** for the Suicide & Crisis Lifeline.



Go to your nearest emergency department.



Contact your local mobile crisis service if available.



About Me & Professional Boundaries



I'm **Christina Giffin**, an Associate Marriage and Family Therapist (AMFT).

I work with children, tweens, teens and families using a holistic, relationship-centered approach. I believe in the healing power of trust, creativity and connection.

REGISTERED AMFT

I am a registered Associate Marriage and Family Therapist with the California Board of Behavioral Sciences (BBS).

CLINICAL SUPERVISION

My work is supported by regular supervision with licensed clinicians. Supervision is confidential and focused on providing you with the best care.

Professional Boundaries

Clear boundaries help create a safe, respectful and effective therapeutic relationship.



SOCIAL MEDIA

I do not connect with clients or family members on social media. Our relationship stays within the therapy office.



PHOTOGRAPHY & RECORDING

For everyone's privacy, I do not take photos or record video or audio during sessions.



GIFTS

Gifts are never expected or required. If a gift is offered, we can talk about how it feels and what is appropriate.



COURT & LEGAL MATTERS

I am not a forensic evaluator and do not provide court reports, custody evaluations or legal testimony. If this is needed, I can help you find the right referral.

Boundaries are not about keeping people out. They are about creating the right conditions for connection, growth and healing.



Scheduled Time Off

Office Availability

I value consistency in our work together and do my best to provide reliable, ongoing support. To help your family plan ahead, below are my currently scheduled dates away from the office.

2026

OCT | 05 – 09

NOV | 23 – 27

DEC | 21 – 25

2027

FEB | 15 – 26

ADDITIONAL TIME OFF

Occasionally, I may need additional time away due to illness or to care for an immediate family member. When possible, I will provide as much advance notice as I can.

A FEW REMINDERS

- Regular appointments outside of these dates will be held as scheduled.
- If an unexpected absence occurs, I will contact you as soon as possible.
- Please feel free to reach out if you have questions about scheduling.

Thank you for your understanding and flexibility.



I'm glad you're here.

Thank you for trusting me with your child
and allowing me to be part of your family's care.

CHRISTINA GIFFIN, AMFT
ASSOCIATE MARRIAGE & FAMILY THERAPIST